

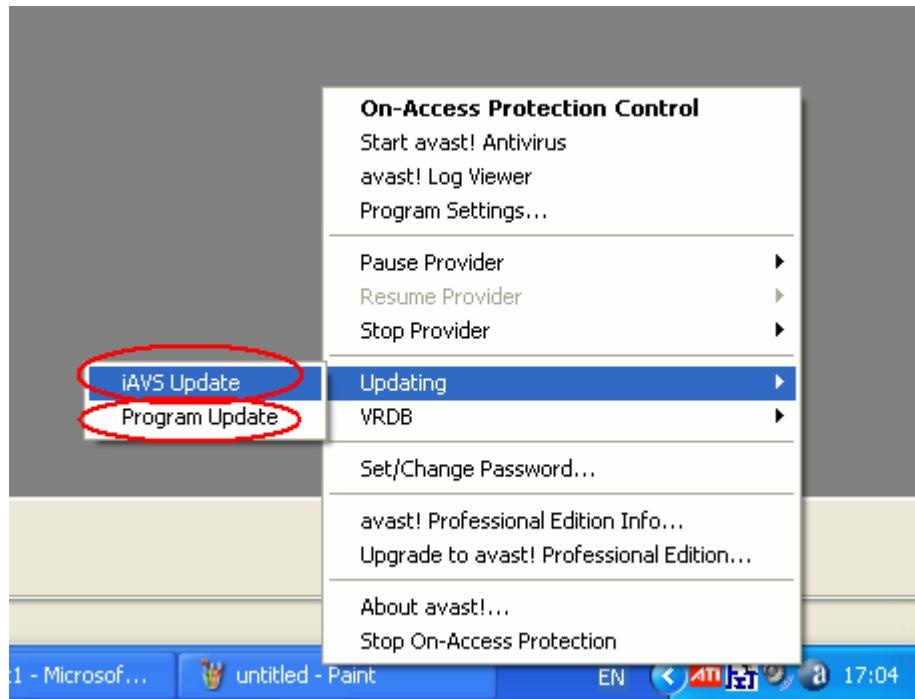


Virus Troubleshooting with AVAST.

Update and Full Scan.

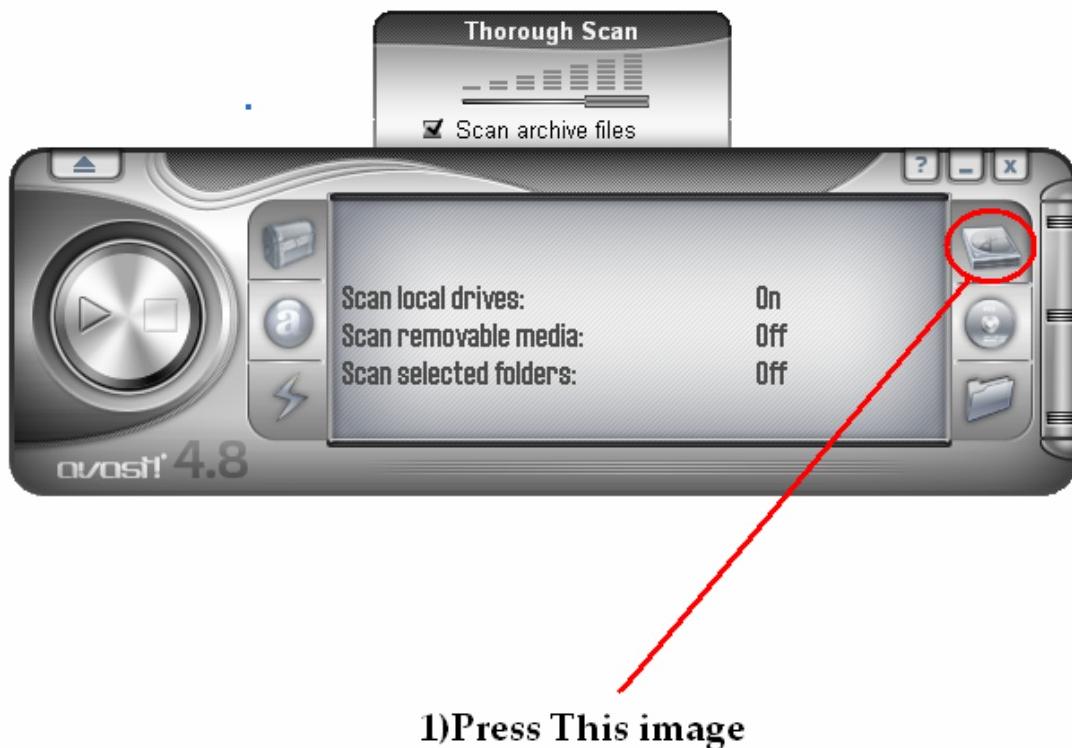
Right click on the Avast icon  in the bottom right hand corner of your screen next to the clock.

Click on “updating” and then perform both iAVS update and Program Update (circled in red below) by left clicking on each in turn. Click close when you reach the summary page on each.

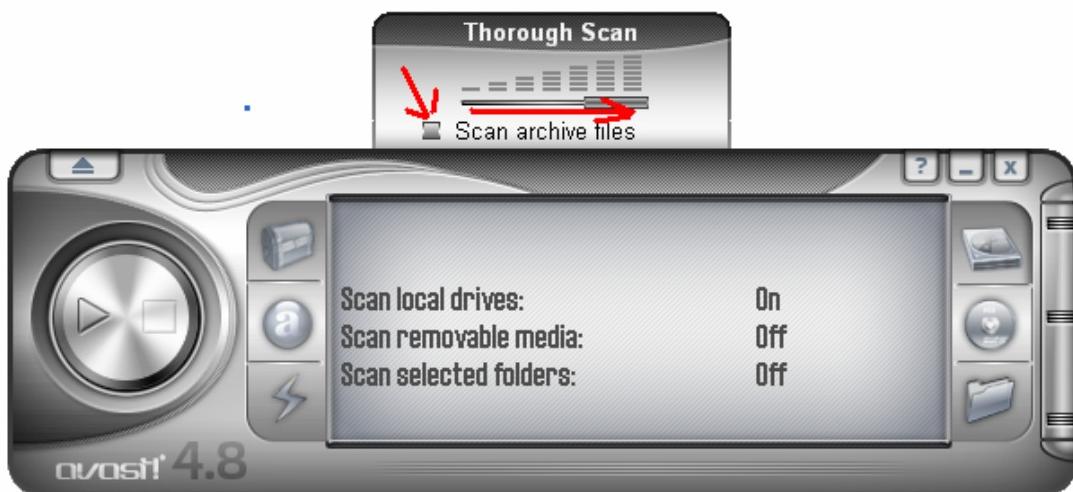


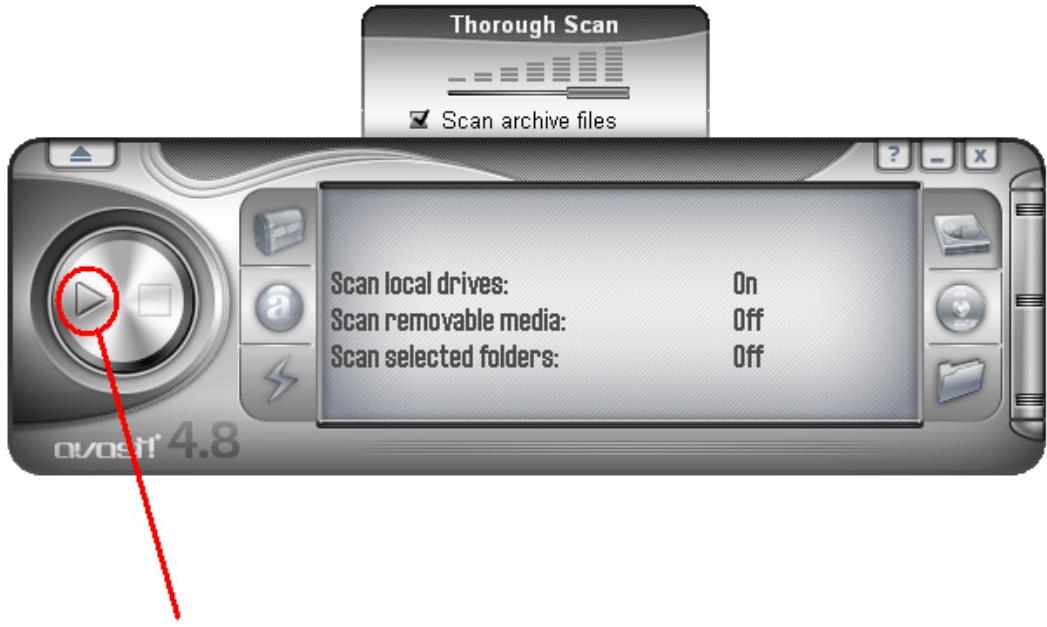
Start Anitvirus Scanner.





Scroll the bar all the way to the right so that it reads “Thorough Scan” and tick, by clicking on the box, the “Scan archive files” option.





2) Press Scan

Thanks,

FieldIT